

# 2011 CoolSaver Program Customer Fact Sheet

## **Program Overview**

With AEP Texas' CoolSaver A/C Tune-Up, you can save \$75 toward the cost of qualifying efficiency repairs when you receive a tune-up on your air conditioning (A/C) system. An A/C tune-up can correct many common problems that prevent your system from cooling effectively and efficiently. You'll help extend the life of your system, reduce energy costs and improve the comfort of your home or business.

# **Customer Eligibility**

AEP Texas residential and business customers with units up to 25 tons are eligible for the CoolSaver A/C Tune-Up Program.

## **How the Program Works**

### 1. Make an appointment for your A/C tune up.

You can get a list of participating HVAC contractors by sending a request to <u>AEP-CoolSaver@clearesult.com</u> or by calling 877-926-6507.

#### 2. Complete your A/C tune-up.

Your participating HVAC contractor will use state-of-the-art diagnostic equipment to evaluate your air conditioning system to analyze its operating efficiency, and may recommend specific improvements.

#### 3. Approve recommended repairs

With your approval, the HVAC contractor will make specific efficiency repairs and re-evaluate the system after improvements are complete.

#### 4. Receive your discount

You will receive an immediate discount of up to \$75 on a recommended and qualified efficiency repairs from your HVAC contractors. Your contractor is responsible for submitting the necessary paperwork on to AEP Texas within 30 days of service.

## **Learn More**

Find more details about CoolSaver A/C Tune-ups by sending a request to <u>AEP-CoolSaver@clearesult.com</u> or calling (877) 926-6507